

2007 MAR -5 PM 4: 29

DIVISION

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Pavitra Subramaniam, Robert H. Wang, Matthew S. Madden  
Assignee: Siebel Systems, Inc.  
Title: Engine To Present A User Interface Based On A Logical Structure, Such As One For A Customer Relationship Management System, Across A Website  
Patent No.: 7,174,514 Issue Date: February 6, 2007  
Examiner: Mylinh T. Tran Group Art Unit: 2179  
Docket No.: OIC0059US Confirmation No.: 3135

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Austin, Texas  
February 28, 2007

Mail Stop 16  
Director of the U.S. Patent and Trademark Office  
P. O. Box 1450  
Alexandria, VA 22313-1450

**REQUEST FOR REFUND**

Sir:

Applicants respectfully request a refund in the amount of \$790 which was erroneously charged twice to Deposit Account No. 502306 on the February 2007 Monthly Statement of Account.

The Applicants filed a Request for Continued Examination (RCE) and Petition to Withdraw From Issue After Payment of Issue Fee on August 17, 2006 (see enclosed copy). The transmittal letter authorizing the Director of Patents and Trademarks to charge deposit account no. 502306 in the amount of \$920 (\$790 for RCE and \$130 for Petition) was inadvertently missing. The transmittal letter was then faxed to Irvin Dingle at the USPTO on August 25, 2006 authorizing payment (see enclosed copy).

PATENT

Applicants were charged twice for the RCE, see fees posted on August 28, 2006 by the U.S. Patent and Trademark Office according to Applicants' February 2007 Monthly Statement of Deposit Account (line items highlighted on enclosed copy).

Applicant(s) therefore request a refund in the amount of \$790.

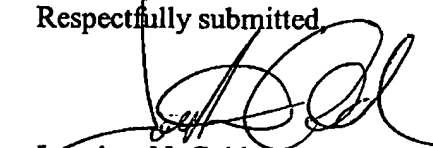
If there are any questions regarding this request, please call Applicant's attorney at (512) 439-5090. This request is submitted in duplicate.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop 16, Director of the U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450, on February 28, 2007.

  
Attorney for Applicant(s)

2/28/2007  
Date of Signature

Respectfully submitted,

  
Jonathan N. Geld  
Attorney for Applicant(s)  
Reg. No. 44,702  
Telephone: (512) 439-5090  
Facsimile: (512) 439-5099

COPY

08/18 3	E-REPLENISHMENT		9203		-\$5,017.00	\$9,983.00
08/18 23	11440230	384818510US3	1011		\$300.00	\$9,683.00
08/18 25	11440230	384818510US3	1311		\$200.00	\$9,483.00
08/18 24	11440230	384818510US3	1111		\$500.00	\$8,983.00
08/18 26	11440230	384818510US3	1051		\$130.00	\$8,853.00
08/18 27	11440230	384818510US3	1201		\$200.00	\$8,653.00
08/18 232	11504941	CIS0278US	1011		\$300.00	\$8,353.00
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08/21 45	09653486	BRO039/4-001	1401		\$500.00	\$6,953.00
08/21 46	09653486	BRO039/4-001	1252		\$450.00	\$6,503.00
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08/22 54	10639029	CIS0018C1US	1501		\$1,400.00	\$5,060.00
08/22 93	09942249	M-11086 US	2253		\$510.00	\$4,550.00
08/22 7	10652326	VRT0098US	1201		\$400.00	\$4,150.00
08/22 8	10652326	VRT0098US	1252		\$450.00	\$3,700.00
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08/23 46	10186344	125-14	1251		\$120.00	\$7,812.00
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08/28 70	09899962	M-9838 US	1801		\$790.00	\$5,385.00
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08/31 202	0172030496	VRT0199US	8013		\$25.00	\$8,823.00
08/31 203	0172030496	VRT0199US	8023		\$40.00	\$8,783.00
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START	SUM OF	SUM OF	END
BALANCE	CHARGES	REPLENISH	BALANCE
\$7,062.00	\$50,058.00	\$50,879.00	\$7,883.00

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CAMPBELL  
STEPHENSON  
ASCOLESE LLP

4807 Spicewood Springs Road  
Building 4, Suite 201  
Austin, Texas 78759  
T: 512-439-5080  
F: 512-439-5099

Docket No.: OIC0059US

August 25, 2006

MAIL STOP ISSUE FEE  
COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
Alexandria, VA 22313-1450

COPY

Re: Applicant(s): Pavitra Subramaniam, Robert H. Wang, Matthew S. Malden  
Assignee: Siebel Systems, Inc.  
Title: Engine To Present A User Interface Based On A Logical Structure, Such As One  
For A Customer Relationship Management System, Across A Website  
Serial No.: 09/820,333  
Examiner: Mylinh T. Tran  
Docket No.: OIC0059US  
Filed: March 28, 2001  
Group Art Unit: 2179

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) *(in duplicate)*;
- (3) Petition to Withdraw from Issue After Payment of Issue Fee Under 37 CFR § 1.313(c)(2) (2 pages);
- (4) Request for Continued Examination (RCE) (1 page);
- (5) Amendment & Remarks Accompanying Request for Continued Examination (7 pages);
- (6) Information Disclosure Statement Under 37 CFR § 1.97(b) (2 pages);
- (7) PTO 1449 (citing 1 reference) (1 page); and
- (8) Copy of one cited reference.

☒ The fee has been calculated as shown below:

**CLAIMS AS AMENDED (fees computed under 37 CFR §1.9(f))**

	Claims Remaining <u>After Amendment</u>		Highest No. Previously <u>Paid For</u>		Present <u>Extra</u>	<u>Rate</u>	Additional <u>Fee</u>
Total Claims	18	Minus	20	=	0	x \$ 50.00	\$ 0.00
Independent Claims	3	Minus	3	=	0	x \$ 200.00	\$ 0.00
<input type="checkbox"/> Fee of _____ for the first filing of one or more multiple dependent claims per application							\$
<input checked="" type="checkbox"/> Fee for Petition to Withdraw After Payment of Issue Fee							\$ 130.00
<input checked="" type="checkbox"/> Fee for Request for Continued Examination							\$ 790.00
<b>Total additional fee for this Amendment:</b>							\$ 920.00
<input checked="" type="checkbox"/> Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.							\$
<input checked="" type="checkbox"/> Please charge our Deposit Account No. 502306 in the amount of							\$ 920.00
<input checked="" type="checkbox"/> Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.							\$

**Total:** \$ 920.00

➤ CERTIFICATE OF FACSIMILE TRANSMISSION ◀	
I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office, Fax Number (571) 273-0025 on August 25, 2006.	
Linda Clark	
Type or print name of person signing certification	
<u>Linda Clark</u>	
Signature	

Respectfully submitted,

Jonathan N. Gold  
Attorney for Applicant(s)  
Reg. No. 44,702



CAMPBELL  
STEPHENSON  
ASCOLESE LLP

4807 Spicewood Springs Road  
Building 4, Suite 201  
Austin, Texas 78759  
T: 512-439-5080  
F: 512-439-5099

\*\*\*\*URGENT\*\*\*\*  
**FACSIMILE COVER SHEET**

To: Irvin Dingle  
USPTO

Fax: 571-273-0025

From: Jonathan N. Geld/ Linda Clark

Date: July 7, 2006

Application Serial No.: 09/820,333

Re: Attorney Docket No.: OIC0059US

Pages: 2

Message:

Per your request, please find attached a copy of the transmittal letter (authorizing the appropriate fees to be charged to Deposit Account No. 502306) for the recent filing of a Request for Continued Examination & Petition to Withdraw from Issue in the above-referenced application. Please let me know if you need anything further.

**BEST AVAILABLE COPY**

If you do not receive all pages, please call (512) 439-5080.

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS INTENDED ONLY FOR THE PERSONAL AND CONFIDENTIAL USE OF THE DESIGNATED RECIPIENT(S) NAMED ABOVE. THIS MESSAGE MAY BE AN ATTORNEY-CLIENT COMMUNICATION, AND AS SUCH IS PRIVILEGED AND CONFIDENTIAL. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT OR AN AGENT RESPONSIBLE FOR DELIVERING IT TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT YOU HAVE RECEIVED THIS DOCUMENT IN ERROR AND THAT ANY REVIEW, DISSEMINATION, DISTRIBUTION OR COPYING OF THIS MESSAGE IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO US BY MAIL. THANK YOU.

FILE COPY

MAIL STOP ISSUE FEE  
COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450

COPY

Applicants: Do Joon Ra, Pavitra Subramaniam, Robert H. Wang, Marc Caltabiano  
Assignee: Siebel Systems, Inc.  
Title: Engine To Present A User Interface Based On A Logical Structure, Such As One For  
A Customer Relationship Management System, Across A Web Site  
Serial No.: 09/820,333  
Filed: March 28, 2001  
Atty Docket No.: OIC0059US

ENCLOSED:

1. This Return Receipt Postcard;
2. Petition to Withdraw from Issue After Payment of Issue Fee Under 37 CFR § 1.313(c)(2) - 2 pages (*in duplicate*);
3. Request for Continued Examination (RCE) - 1 page;
4. Amendment & Remarks Accompanying Request for Continued Examination - 7 pages;
5. Information Disclosure Statement Under 37 CFR § 1.97(b) - 2 pages;
6. PTO 1449 (citing 1 reference) - 1 page; and
7. Copy of one cited reference.

JNG/lc  
August 14, 2006

MAIL STOP ISSUE FEE  
COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450

Applicants: Do Joon Ra, Pavitra Subramaniam, Robert H. Wang, Marc Caltabiano  
Assignee: Siebel Systems, Inc.  
Title: Engine To Present A User Interface Based On A Logical Structure, Such As One For  
A Customer Relationship Management System, Across A Web Site  
Serial No.: 09/820,333  
Filed: March 28, 2001  
Atty Docket No.: OIC0059US

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1. This Return Receipt Postcard;
2. Petition to Withdraw from Issue After Payment of Issue Fee Under 37 CFR § 1.313(c)(2) - 2 pages (*in duplicate*);
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5. Information Disclosure Statement Under 37 CFR § 1.97(b) - 2 pages;
6. PTO 1449 (citing 1 reference) - 1 page; and
7. Copy of one cited reference.

JNG/lc  
August 14, 2006



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Pavitra Subramaniam, Robert H. Wang, Matthew S. Malden  
Assignee: Siebel Systems, Inc.  
Title: Engine To Present A User Interface Based On A Logical Structure,  
Such As One For A Customer Relationship Management System,  
Across A Website  
Serial No.: 09/820,333 Filed: March 28, 2001  
Date Allowed: May 4, 2006 Confirmation No.: 3135  
Examiner: Mylinh T. Tran Group Art Unit: 2179  
Attorney Docket No.: OIC0059US

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Austin, Texas  
August 14, 2006

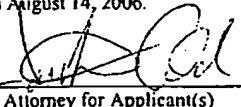
Mail Stop Issue Fee  
COMMISSIONER FOR PATENTS  
P. O. Box 1450  
Alexandria, VA 22313-1450

**PETITION TO WITHDRAW FROM ISSUE AFTER PAYMENT OF ISSUE FEE  
UNDER 37 CFR 1.313(c)(2)**

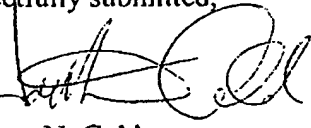
Dear Sir:

Applicants respectfully petition, pursuant to 37 C.F.R. § 1.313(c)(2), to withdraw the above-entitled application from issue. Applicants are concurrently filing a Request for Continued Examination under 37 CFR 1.114 with the present Petition. Accompanying the Request for Continued Examination is an Information Disclosure Statement and discussion related to co-pending Application Serial No. 10/118,538.

The petition fee of \$130.00 as set forth in 37 C.F.R. §1.17(h) may be charged to  
Deposit Account 502306. This form is being submitted in duplicate.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Issue Fee, Commissioner for Patents, P. O. Box 1450, Alexandria, Virginia, 22313-1450, on August 14, 2006.	
 Attorney for Applicant(s)	8/14/2006 Date of Signature

Respectfully submitted,

  
Jonathan N. Geld  
Attorney for Applicant(s)  
Reg. No. 44,702  
Telephone: (512) 439-5099  
Facsimile: (512) 439-5099



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Pavitra Subramaniam, Robert H. Wang, Matthew S. Malden  
Assignee: Siebel Systems, Inc.  
Title: Engine To Present A User Interface Based On A Logical Structure,  
Such As One For A Customer Relationship Management System,  
Across A Website  
Serial No.: 09/820,333 Filed: March 28, 2001  
Date Allowed: May 4, 2006 Confirmation No.: 3135  
Examiner: Mylinh T. Tran Group Art Unit: 2179  
Attorney Docket No.: OIC0059US

Austin, Texas  
August 14, 2006

MAIL STOP ISSUE FEE  
COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**REQUEST FOR CONTINUED EXAMINATION (RCE)**

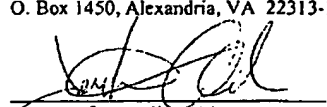
Dear Sir:

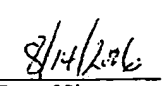
This is a Request for Continued Examination (RCE) under 37 C.F.R. §1.114 of the above-identified application. Please consider and enter the Amendment And Remarks Accompanying Request For Continued Examination, which is being submitted with this request.

The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter. Applicants respectfully request issuance of a Notice of Allowance in light of the Amendment and Remarks Accompanying Request for Continued Examination, which accompanies this RCE.

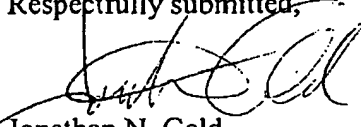
Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Issue Fee, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on August 14, 2006.

  
Attorney for Applicant(s)

  
Date of Signature

Respectfully submitted,

  
Jonathan N. Geld  
Attorney for Applicant(s)  
Reg. No. 44,702

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Pavitra Subramaniam, Robert H. Wang, Matthew S. Malden  
Assignee: Siebel Systems, Inc.  
Title: Engine To Present A User Interface Based On A Logical Structure,  
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Across A Website  
Serial No.: 09/820,333 Filed: March 28, 2001  
Date Allowed: May 4, 2006 Confirmation No.: 3135  
Examiner: Mylinh T. Tran Group Art Unit: 2179  
Attorney Docket No.: OIC0059US

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Austin, Texas  
August 14, 2006

MAIL STOP ISSUE FEE  
COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**AMENDMENT AND REMARKS ACCOMPANYING  
REQUEST FOR CONTINUED EXAMINATION**

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are being submitted with the Petition to Withdraw from Issue After Payment of Issue Fee Under 37 CFR 1.313(c)(2). Further examination and reconsideration are respectfully requested in view of the following amendments and remarks.

No Amendments to the Specification are presented in this paper.

No Amendments to the Claims are presented in this paper, however a current listing of claims which begins on page 2 of this paper.

No Amendments to the Drawings are presented in this paper.

Remarks begin on page 7 of this paper.

U.S. Department of Commerce, Patent and Trademark Office						Atty Docket No.		Serial No.	
						OIC0059US		09/820,333	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT						Applicant(s)			
(Use several sheets if necessary)						Pavitra Subramaniam			
						Filing Date		Group	
						March 28, 2001		2179	
U.S. Patent Documents									
*Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate		
	AA								
	AB								
	AC								
	AD								
	AE								
	AF								
	AG								
	AH								
	AI								
	AJ								
	AK								
Foreign Patent Documents									
		Document	Date	Country	Class	Subclass	Translation		
	AL						Yes	No	
	AM								
	AN								
	AO								
	AP								
OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)									
	AQ	Mathew S. Malden, pending U. S Patent Application entitled "Engine to Present A User Interface Based On A Logical Structure, Such As One For A Customer Relationship Management System," Serial No. 10/118,538, filed March 28, 2001, including Specification: pages 1-39, and Drawings: Figures 1 - 11 on 11 sheets.							
	AR								
	AS								
Examiner			Date Considered						
*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.									

Document code: WFEE

United States Patent and Trademark Office  
Sales Receipt for Accounting Date: 08/28/2006

KHARRIS1 SALE #00000001      Mailroom Dt: 08/17/2006 502306 09820333  
01 FC:1801                      790.00 DA

Adjustment Date: 03/29/2007 MGE BREM1  
08/28/2006 CKHLOK 00000007 502306 09820333  
01 FC:1801                      790.00 CR